Officials at India Tourism Development corporation Headquarters

879. SHRI V. GOPALSAMY; SHRI T. R. BALU:

Will the Minister of CIVIL AVIATION AND TOURISM be pleased to state:

(a) how many officials are there at ITDC headquarters in Delhi, category-wise and what are the figures Department/division-wise;

(b) whether any internal review was conducted in the past regarding the functioning of any of these departments/divisions;

(c) if so, what are its findings indicating details Department/division-wise; and

(d) what steps are being taken to improve the performance of Departments/divisions whose performance found unsatisfactory in the past?

THE MINISTER OP STATE OP THE MINISTRY OF CIVIL AVIATION AND TOURISM (SHRI SHD7-RAJ PATIL): (a) The requisite information is given in the enclosed Statement. *(See* below).

(b) to (d) Internal review of the Corporation's working is a continuous process. Action arising of such reviews is taken from time to time by the Management. Periodical reviews are also done for finalising Annual Budget of the Corporation including that of each of its departments/ divisions.

To improve operational efficiency/ working of the Corporation, various steps have been taken from time to time as under: —

—Organising in-house training programmes for updating the skills of the staff;

—Paying greater attention to customer satisfaction;

—Improvement of the product through renovation programmes;

—Developing business strategies for each of the product/area etc.

Statement

Total No. of Officials in Position in ITDC Headquarters Delhi Division Department-wise as on 31-3-1989

	Executives	Non-Executives	Class IV Employees
1. C&MD's Secretariat . . .	02	01	
2. *Finance & Accounts Div.*			
Finance & A/cs Div. Hqrs. . . .	12	36	
Intergrated Finance & A/c (Projects) .	09	19	
Credit & Collection	02	05	
Deptt. Audit Cell	10	23	
3. I.P.S. Division . . .' . . .	12	23	09
4. ***Personnel & ADMN.*** *Division*			
Personnel .	20	47	02
		53	;;

»	Executives	Non-Executives '	Class IV employees
Legal	03	04	••
M&H	01	02	01
Library	01	02	..
5. *MS Division*	23	31	
6. Hotel Division	13	12	••
7. *Hotel Sales*	27	17	••
8. *PR&CC Division*			
CC Division	23	51	14
PR Division	06	05	..
Entt. & Cultural Wing	03	02	02
9. *Vigilance & Security*	09	12	13.
10. *Coordination/Secretariat*	03	05	• *
Hindi Cell	02	09	
11, *H.R.D. Division*	02	02	..
• A.T.C.	10	03	».
Estate Office	02	01	..
	01	02	
12. *A.T.T. (Including Travel Agency Wing)*	09	19	''
13. *MM&D Division*	10	23	''
14. *Engineering Divisions E-Pj E-H IE-C*	70	33	01
TOTAL	287	442	98

Acquisition of Ships by Shipping! Corporation of India

880. SHRI V. GOPALSAMY:
SHRI T. R. BALU:

Will the Minister of SURFACE TRANSPORT be pelased to state:

(a) whether there is any proposal under consideration of the Shipping Corporation of India to acquire ships to the near future;

(b) if so, what are the details of the ships proposed to be acquired; and

(c) by when these ships would arrive?

THE MINISTER OF STATE OF THE MINISTRY OF SURFACE TRANSPORT (SHRI RAJESH PILOT): (a) to (c) In the next couple of years, the Shipping Corporation of India have plans to acquire 8 Bulk Carriers, 18 Tankers, 10 Container Ships and 11 specialised ships of 26.56 lakhs DWT (approximate). Normally ships are delivered in 18 months to 36 months from the date of execution of contract.